

## **CWA LOCAL 2001 IS PLEASED TO ANNOUNCE THE UPGRADE OF 21 MEMBERS FROM TERM TO PERMANENT POSITIONS!**

CWA and Verizon have reached a settlement in an important arbitration case where the **Union** had challenged the “work completion” of several term employees in Maryland. While specific settlements were accepted for some individual grievants’ the specifics of the agreement relating to the use of term consultants in the CSSC in the Potomac Region for the company’s “FIOS” initiative for the next 30 months are:

- The number of Term Consultants in the region shall be capped at 400
- Any term Consultant employed by the company in excess of the 400 will be reclassified immediately to regular full time status by seniority
- All terms employed in accordance with the terms of this settlement shall remain as term consultants for no longer than 21 months. On or before the conclusion of the 21st month of service any and all term consultants who are rated “meets all” shall be reclassified to regular full time status
- The company will provide to the union on a monthly basis, a listing of each individual employed as a term consultant in the consumer sales and service centers in the Potomac region associated with the "FIOS" initiative

**CWA IS PLEASED TO HAVE BEEN ABLE TO NEGOTIATE THIS AGREEMENT WITH  
THE COMPANY AND HOPES THAT THIS AGREEMENT BRINGS MUCH NEEDED JOB  
STABILITY TO MANY OF OUR EMPLOYEES AND THEIR FAMILIES!**